

**BEFORE THE BOARD OF PHARMACY EXAMINERS  
OF THE STATE OF IOWA**

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Re:	)	Case No. 2000-17878
Pharmacist License of	)	
<b>STEPHANIE STOCK</b>	)	<b>STATEMENT OF CHARGES</b>
License No. 17878	)	
Respondent	)	

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**COMES NOW**, the Complainant, Lloyd K. Jessen, and states:

1. He is the Executive Secretary/Director for the Iowa Board of Pharmacy Examiners and files this Statement of Charges solely in his official capacity.
2. The Board has jurisdiction in this matter pursuant to Iowa Code Chapters 155A and 272C (1999).
3. On July 27, 1992, the Board issued Respondent, Stephanie Stock, a license to engage in the practice of pharmacy by examination as evidenced by license number 17878, subject to the laws of the State of Iowa and the rules of the Board.
4. License number 17878 is current and active until June 30, 2002.
5. Respondent's current address is 911 East 8<sup>th</sup> Street, Tama, Iowa 52339.
6. Respondent is currently employed as the pharmacist in charge at Wal-Mart Pharmacy 10-1496, 1334 Flammang Drive, Waterloo, Iowa 50701, and has been employed as such during all times relevant to this statement of charges.

**COUNT I**

The Respondent is charged under Iowa Code § 155A.12(1) (1999) and 657 Iowa Administrative Code §§ 6.2(1) & (2) & 36.1(4) with failure to ensure that the pharmacy employs a sufficient number of personnel, including licensed pharmacists, as required to operate the pharmacy competently, safely, legally, and adequately to meet the needs of the patients of the pharmacy.

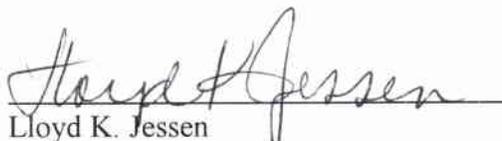
## COUNT II

The Respondent is charged under Iowa Code § 155A.12(1) (1999) and 657 Iowa Administrative Code §§ 6.2(1)(a) & (b), 8.20, 36.1(4)(b)(4) with failure to ensure that pharmacists working under her supervision provide adequate patient counseling as specified in rule 657 Iowa Administrative Code § 8.20.

### THE CIRCUMSTANCES

1. On or about April 18, 2000, the Board office received a complaint about a dispensing error that had occurred on or about April 1, 2000 at the pharmacy where Respondent serves as the pharmacist in charge.
2. The Board's investigation of the dispensing error referred to in Paragraph 1 indicated that the patient's caregiver was not counseled when receiving the medication.
3. Investigative information also suggested that patient counseling is not occurring at the Respondent's pharmacy on a regular basis.
4. Proper patient counseling might have prevented the dispensing error referred to in Paragraph 1.
5. The Board's investigation of the dispensing error referred to above also revealed that the Respondent's pharmacy is not adequately staffed to safely and legally handle the average volume of prescriptions filled by the pharmacy.

WHEREFORE, the Complainant prays that a hearing be held in this matter and that the Board take such action as it may deem to be appropriate under the law.

  
Lloyd K. Jessen  
Executive Secretary/Director

On this 12<sup>th</sup> day of Sept., 2000, the Iowa Board of Pharmacy Examiners found probable cause to file this Statement of Charges and to order a hearing in this case.



Matthew C. Osterhaus, Chairperson  
Iowa Board of Pharmacy Examiners  
400 SW Eighth Street, Suite E  
Des Moines, Iowa 50309-4688

cc: Shauna Russell Shields  
Assistant Attorney General  
Hoover State Office Building  
Des Moines, Iowa 50319

**BEFORE THE BOARD OF PHARMACY EXAMINERS  
OF THE STATE OF IOWA**

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Re:	)	Case No. 2000-17878
Pharmacist License of	)	
<b>STEPHANIE STOCK</b>	)	<b>STIPULATION</b>
License No. 17878	)	<b>AND</b>
Respondent	)	<b>CONSENT ORDER</b>
	)	

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COME NOW the Iowa Board of Pharmacy Examiners (“the Board”) and Stephanie Stock, R.Ph. (“Respondent”) and, pursuant to Iowa Code §§ 17A.10 and 272C.3(4) (1999), enter into the following Stipulation and Consent Order settling the contested case currently on file.

The licensee disciplinary hearing pending before the Iowa Board of Pharmacy Examiners, on the allegations specified in the Statement of Charges filed against Respondent on September 12, 2000, shall be resolved without proceeding to hearing, as the parties have agreed to the following Stipulation and Consent Order:

1. That Respondent was issued a license to practice pharmacy in Iowa on July 27, 1992, by examination as evidenced by Pharmacist License Number 17878, which is recorded in the permanent records of the Iowa Board of Pharmacy Examiners.
2. That Iowa Pharmacist License Number 17878, issued to and held by Respondent is active and current until June 30, 2002.
3. Respondent is currently employed as the pharmacist in charge at Wal-Mart Pharmacy 10-1496, 1334 Flammang Drive, Waterloo, Iowa 50701, and has been

employed as such during all times relative to this case.

4. A Statement of Charges was filed against Respondent on September 12, 2000.
5. That the Iowa Board of Pharmacy Examiners has jurisdiction over the parties and the subject matter herein.
6. This Stipulation and Consent Order is entered into in order to resolve disputed claims and constitutes no admission on the part of the Respondent.
7. Respondent's license shall be placed on probation for two (2) years, with the following conditions, beginning on the date this Stipulation and Consent Order is accepted by the Board:
  - a. Within sixty (60) days of the date of approval of this Stipulation and Consent Order by the Board, the Respondent will provide her *typewritten* policies and procedures for the following: (a) patient counseling and (b) detecting, resolving, and preventing medication dispensing errors. The typewritten policies and procedures shall relate to Respondent's practice of pharmacy in her current work setting. Following review and approval by the Board, the Respondent agrees to adopt, implement, and adhere to these policies and procedures whenever engaging in the practice of pharmacy.
  - b. Within six (6) months of the date of approval of this Stipulation and Consent Order by the Board, the Respondent shall complete continuing pharmacy education (CPE) or other formal, structured education in patient counseling and detecting, resolving, and preventing medication dispensing errors. The education shall be *not less than* six (6) hours in length, with

three (3) hours in patient counseling and three (3) hours in detecting, resolving, and preventing medication dispensing errors, and shall be pre-approved by the Board. Documentation of satisfactory completion of the education shall be submitted to the Board. This education is in addition to the thirty (30) hours of continuing pharmacy education required every two years for license renewal.

- c. During probation, Respondent shall inform the Board in writing within ten (10) days of any change of home address, place of employment, home telephone number, or work telephone number.
  - d. During probation, Respondent shall report to the Board or its designee quarterly. Said report shall be in writing. The report shall include the Respondent's place of employment, current address, and any further information deemed necessary by the Board from time to time. The reports shall be filed not later than June 5, 2001, September 5, 2001; December 5, 2001, March 5, 2002, June 5, 2002, and September 5, 2002, December 5, 2002, and March 5, 2002.
8. The Respondent may apply to the Board for modification of the provisions of Respondent's probation, including termination of the probation, after Respondent has successfully completed one year of probation. Respondent understands that the determination of whether to modify or terminate its probation will remain in the Board's discretion.
9. The Respondent shall obey all federal and state laws, rules, and regulations

substantially related to the practice of pharmacy.

10. During the probationary period, the Respondent shall notify all present employers and prospective employers (no later than at the time of an interview), including the pharmacist-in-charge, of the resolution of this case and the terms, conditions, and restrictions imposed on Respondent by this document. Within thirty (30) days after approval of this Stipulation and Consent Order by the Board, and within fifteen (15) days of undertaking new employment as a pharmacist, Respondent shall cause her pharmacy employer and the pharmacist-in-charge that she works under to report to the Board in writing acknowledging that the employer and the pharmacist-in-charge have read this document and understand it.
11. Should Respondent violate or fail to comply with any of the terms or conditions of this Stipulation and Consent Order, the Board may initiate action to revoke or suspend the Respondent's Iowa pharmacist license or to impose other licensee discipline as authorized by Iowa Code chapters 272C and 155A and 657 IAC 36.1.
12. This Stipulation and Consent Order is the resolution of a contested case. By entering into this Stipulation and Consent Order, Respondent waives all rights to a contested case hearing on the allegations contained in the Statement of Charges, and waives any objections to this Stipulation and Consent Order.
13. This proposed settlement is subject to approval by a majority of the full Board. If the Board fails to approve this settlement, it shall be of no force or effect to either party. If the Board approves this Stipulation and Consent Order, it shall be the full and final resolution of this matter.

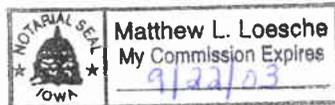
14. The Board's approval of this Stipulation and Consent Order shall constitute a **FINAL ORDER** of the Board in a disciplinary action.

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15. This Stipulation and Consent Order is voluntarily submitted by Respondent to the Board for its consideration on the 10<sup>th</sup> day of April, 2001.

Stephanie J Stock  
Stephanie Stock, R.Ph.  
Respondent

Subscribed and sworn to before me by Stephanie Stock on this 10<sup>th</sup> day of April, 2001.



Matthew L. Loesche  
NOTARY PUBLIC IN AND FOR THE  
STATE OF IOWA

16. This Stipulation and Consent Order is accepted by the Iowa Board of Pharmacy Examiners on the 17 day of April, 2001.

Matthew C. Osterhaus  
MATTHEW C. OSTERHAUS, Chairperson  
Iowa Board of Pharmacy Examiners  
400 SW Eighth Street, Suite E  
Des Moines, Iowa 50309-4688

cc: Shauna Russell Shields  
Assistant Attorney General  
Office of the Attorney General  
Hoover State Office Building  
Des Moines, Iowa 50319