



# NALOXONE Dispensing Program

## Frequently Asked Questions

Effective July 1, 2020, community pharmacies in Iowa became able to submit electronic claims for reimbursement for Naloxone nasal spray prescriptions for Iowa residents who may be at risk of an opioid-related overdose or to individuals who may be in a position to assist with an opioid-related overdose.

Q: Which prescriptions are covered under the program?

A: Narcan nasal spray (NDC 69547-0353-02), Kloxxado (NDC 59467-0679-01), or generic kits (NDC 00781-7176-12) or (NDC 00093-2165-68) are covered under this program.

Q: Does the prescription need to be authorized by a prescribing practitioner?

A: No. Prescriptions may be generated either under the statewide standing order issued by Dr. Robert Kruse, or under the Board's statewide protocol. Prescriptions authored by the patient's prescribers are also acceptable.

Q: If a pharmacist is dispensing as the prescriber, what should I use as a DEA for the prescriber?

A: A DEA number is not required for processing a claim to MedOne. However, a DEA number is required to upload the dispensation of naloxone to the PMP. Since pharmacists do not typically have personal DEA numbers, you may utilize the pharmacy's DEA number for the purposes of reporting Naloxone to the PMP.

Q: Am I required to notify the patient's other providers?

A: No, although you may do so if you feel it is clinically relevant to the patient's care. Note, the dispensations will show up on the patient's PMP profile, so the patient's other providers will have knowledge of the dispensing if they are querying the PMP.

Q: What if the patient's primary insurance rejects the claim?

A: There is no need to process through the patient's primary insurance so you may submit the MedOne plan as the primary. Note however, submitting first to the patient's primary insurance may result in cost-savings to the program and would allow the limited funds to go further to help additional Iowa patients.

Q: How do I submit a claim?

A: Pharmacies may only submit electronic claims to Rx BIN: **019538**/ Rx PCN: **MD1**. The group number is **SIA0001**. A member ID is not required. Paper claims, or claims submitted by recipients will not be covered.

Q: How will the pharmacy be paid?

A: The pharmacy will be reimbursed for the cost of the drug as identified by the most current version of the [Iowa Department of Human Services' Pharmacy Actual Acquisition Cost \(AAC\)](#). As of February 28, 2023, the published cost of Naloxone 4mg Nasal Spray is \$35.18381. Therefore, a pharmacy will be paid \$70.37 for a 2-pack. In addition, the pharmacy will be paid a \$20.00 dispensing fee for the clinical services of the pharmacist in evaluating the recipient for the appropriateness of Naloxone dispensing.

Q: What fees will be charged to the pharmacy for participating in the program or submitting claims? A: Pharmacies will not be charged any fees by the Department of Public Health, the Board of Pharmacy, or MedOne for participating in the program. Standard switch transaction fees may apply.

Q: Will claims be assessed a DIR fee?

A: DIR fees will not be assessed by MedOne, the Department of Public Health or the Board of Pharmacy.

Q: Is there a video or other resources that I can view to refresh myself on Naloxone counseling points?

A: The manufacturer of NARCAN®, ADAP Pharma, Inc., has created an educational website specific to pharmacists: <https://www.narcan.com/pharmacists/pharmacist-role>

Q: Are these claims subject to audits?

A: Yes, the Board of Pharmacy and MedOne reserve the right to audit these claims to ensure proper utilization of the program.

Q: Are these dispensations to be reported to the Iowa PMP?

A: Yes, all naloxone prescriptions are required to be reported to the Iowa PMP.

Q: Am I able to use this program to supply Naloxone to entities such as EMS, Fire or law enforcement?

A: No. This program is specifically designed for pharmacies to dispense Naloxone to individuals who are not first responders but may have a personal need for the product, or may be in a position to assist someone experiencing an opioid overdose.

Q: How can first responders receive discounted Naloxone?

A: For entities that want to receive Naloxone on behalf of an agency, they may contact the Iowa Department of Public Health at 515-281-5444 to discuss other available opportunities.

If you have any questions regarding the Naloxone Dispensing Program, or are in need of quantity limit overrides, please contact the Board of Pharmacy at 515-725-3492.